



SIGN IN INFOTECH

Complete Digital Solution

Sign In InfoTech Private Limited

Greeting from Sign In InfoTech Private Limited...!!!

At Sign In InfoTech Private Limited, we provide high-quality BPO services that can tremendously increase your ROI, while reducing your operating costs. You can also benefit from the skills, knowledge and experience of our professional teams. Outsourcing can help your organization concentrate more on your core business functions and you can save on time, effort, manpower and infrastructure. Outsource to Sign In InfoTech Private Limited and increase your business value.

Benefits of Outsourcing Your Process to Sign In InfoTech Private Limited ::

- ❖ Process improvement and efficiency - faster turnaround and greater productivity
- ❖ Cost savings
- ❖ Reduced head count
- ❖ Improved quality - less errors/rework
- ❖ Building/strengthening presence in a new market/foreign country
- ❖ Increased focus on core competencies - e.g. developing new products or services
- ❖ Building business value and strategic differentiation

Our Vision

To be a globally preferred Business Process Outsourcing partner for our Clients, creating value in their business through innovative & effective business solutions.



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Our Mission

Make our Clients more competitive by delivering customized outsourcing services, designed around their needs and help them achieve their goals.

Core Values

1

Responsibility and integrity: We comply with all obligations

2

Openness: We are open to innovations. We are available always and to everyone.

3

Team spirit: We believe in the unity of our team by providing mutual assistance.

4

Creativity: We strive to implement new ideas.

5

Loyalty: We are loyal to our customers, company and employees.

6

Productivity: We are continually improving ourselves in order to increase the capabilities of our services and use our working time even more effectively.

7

Positivity: We have a positive attitude towards new challenges and changes.

8

Professionalism: We adhere to the highest professional criteria and consistently improve our qualifications.

9

Achieving our goals: We establish goals and then execute them. We strive to make our products accessible and reliable.



Sign In InfoTech serves its client throughout the world with excellent Business Process Outsourcing and back office data services where we provide virtual workforce solutions to them. Below are the services that Sign In InfoTech Offers.



Custom Software Development



IT Hardware & Networking



HR Services



Contact Centre



Field Digital Services

Our Services



Financial Services



Lead Management Services



Document Management



Marketing



Auditing & Investigation

Custom Software Development

- ❖ Customized Content Management System (CMS) Solutions
- ❖ Customized CRM, ERP, Supply Chain, etc. Solutions
- ❖ Re-engineering Applications Development
- ❖ Customized website designing and development solutions
- ❖ Customized data migration and integration
- ❖ Custom network planning solutions development
- ❖ Software Consulting Services
- ❖ Customized API, Themes, Modules, etc. Development
- ❖ Android/iOS App Development
- ❖ Website Development
- ❖ Database Management
- ❖ Server Solutions
- ❖ Business/Technical Analysis
- ❖ ERP Integration
- ❖ Project Management
- ❖ Testing & Automation
- ❖ Build & Integration
- ❖ IOT Applications
- ❖ Embedded Development

IT Hardware & Networking

Services

- ❖ Sales
- ❖ Rentals
- ❖ Services
- ❖ AMC (Annual Maintenance Contract)

Products

- ❖ Laptops & Desktops
- ❖ Network Devices
- ❖ Power Back-up
- ❖ Printers & Consumables
- ❖ Workstation
- ❖ Tablet
- ❖ Storage
- ❖ Server
- ❖ Scanners
- ❖ Servers
- ❖ Networking Equipment
- ❖ Workstations
- ❖ Storage Devices
- ❖ Backup Devices
- ❖ AV Equipment & Surveillance Cameras
- ❖ SAP Hana Servers
- ❖ Managed Print Services

HR Services

Talent Acquisition

- ❖ Dedicated Recruitment Team
- ❖ Selective Hiring Assessment
- ❖ Smooth Support Interactions
- ❖ Technical Skills Assessment
- ❖ Unparalleled Domain Expertise

Payroll Management

- ❖ Payroll Compliance
- ❖ Staff Outsourcing
- ❖ Monthly Salary Processing
- ❖ Returns Filing
- ❖ Full and Final Settlement

Permanent & Contract Staffing

- ❖ Smooth transition of the employees onto Payrolls
- ❖ Recruitment of Associates for any Industry
- ❖ Multi-Industry and Multi-Level Expertise
- ❖ Processing Payroll/Disbursement of Salaries
- ❖ Grievance/Discipline Management



Contact Centre

Outbound Call Center

- ❖ Customer Verification Services
- ❖ Tele Marketing
- ❖ Surveying and Analytics
- ❖ Customer feedback Analysis
- ❖ Lead Generation
- ❖ Customer Retention
- ❖ Cross Selling
- ❖ Up Selling
- ❖ Welcome Call
- ❖ Payment Reminders
- ❖ Election Poling
- ❖ Warranty Extension
- ❖ Appointment Scheduling
- ❖ Call back services
- ❖ Follow Up on Leads for Product, Services & Sales

Inbound Call Center

- ❖ Appointment Fixing
- ❖ 24x7x365 Customer Support
- ❖ Call Answering Services
- ❖ Billing and Enquiry Services
- ❖ Toll Free Services
- ❖ Ordering and Processing Services
- ❖ Claim and Reimbursement Services
- ❖ Help Desk Support.
- ❖ Technology support

Contact Centre

Email Support

- ❖ Order Taking and Fulfilment
- ❖ Technical assistance
- ❖ Ticketing
- ❖ Subscriptions
- ❖ Query Resolution
- ❖ Marketing Newsletters

Chat Support

- ❖ Order Taking
- ❖ Up-Sell and Cross-Sell Programs
- ❖ Customer Retention
- ❖ Technical Assistance
- ❖ Account Information Updates

Other Services

- ❖ Automated
- ❖ Business Process Outsourcing (BPO)
- ❖ Tech Support/IT Help Desk
- ❖ Customer Service
- ❖ IVR Services
- ❖ Robotic Process Automation

Field Digital Services

- ❖ Profile & Background Verification
- ❖ KYC, Address and Credit Verification
- ❖ Reference Checks
- ❖ Document Pickup
- ❖ NACH Pickup
- ❖ Cash & Cheque Pickup
- ❖ Merchant Acquisition
- ❖ Pickup & Delivery Services
- ❖ Pre & Post Insurance Verification.
- ❖ Delivery Through Technology.
- ❖ Survey Design
- ❖ Survey Setup
- ❖ Survey Reporting
- ❖ Survey Data Analysis
- ❖ Book and Relax



Financial Services

- ❖ Professional Advisory
- ❖ Wealth Management
- ❖ Lead Fulfilment
- ❖ KYC Authentication From Source
- ❖ E-Mandate Fulfillment
- ❖ Soft Collection
- ❖ Hard Collection
- ❖ Debt Recovery
- ❖ NPA Recovery
- ❖ Vintage Recovery
- ❖ Sales Ledger administration
- ❖ Cash management and administration
- ❖ Payroll, VAT and tax management.

Lead Management

B2B Lead Generation

- ❖ Research and profiling
- ❖ Email Marketing
- ❖ Telemarketing
- ❖ Online Ads
- ❖ Social Media
- ❖ Blogs
- ❖ Offline Ads
- ❖ Direct Mail
- ❖ LinkedIn : Business Connections
- ❖ Transparent Reporting

B2C Lead Generation

- ❖ Content Marketing
- ❖ SMS Marketing
- ❖ Email Marketing
- ❖ Sales Call
- ❖ Social Media Marketing
- ❖ Paid Promotions
- ❖ Retargeting Leads
- ❖ Social Media Campaigning
- ❖ Analytics Solutions

Document Management

- ❖ Document Collating
- ❖ Formatting, Indexing & Transforming
- ❖ Hi Speed Document Scanning
- ❖ Document Conversion process
- ❖ Data Structuring
- ❖ Data Quality Checking
- ❖ CRM Data Entry/ Record Creation
- ❖ Formatting & Packaging
- ❖ Document Retrieval and Distribution
- ❖ Ensuring that Document Integrity is Maintained
- ❖ Providing Detailed Descriptions for Each Item
- ❖ Managing Document Access
- ❖ Facilitating Document Retrieval, Retention, Access
- ❖ Complete Document and Text Indexing
- ❖ Management of Complex Content Repositories
- ❖ Annotation of Documents
- ❖ Engineering Document Management Systems
- ❖ Data Keying from Paper into Database Formats
- ❖ Conversion of Microfilm into Digital Docs
- ❖ Back File Scanning and Conversion
- ❖ Scanning and Data Capture
- ❖ Data Processing



Marketing and Events Management

- ❖ Telemarketing
- ❖ Advertisement
- ❖ B2B Marketing
- ❖ B2C Marketing
- ❖ Undercover marketing
- ❖ Relationship marketing
- ❖ Cause marketing
- ❖ Internet marketing
- ❖ Acquisition marketing
- ❖ Invitation Creation & Distribution
- ❖ Attendee Registration Management
- ❖ Name Tag Printing & Distribution
- ❖ Speaker Recruitment & Management
- ❖ Celebrity Recruitment & Management
- ❖ Audio Visual & Lighting
- ❖ Management Photography
- ❖ On-site Management & Logistics Staff
- ❖ Signage & Brand Visibility
- ❖ Detailed Budgeting & Invoicing
- ❖ Refreshment & Meal Selection & Procurement
- ❖ Specialty Lighting
- ❖ Videotaping
- ❖ Photograph
- ❖ Promoting Services

Auditing & Investigation

- ❖ Mystery Shopping
- ❖ Stock Audit
- ❖ SOP Audit,
- ❖ Surprise Audit
- ❖ Quality Auditing
- ❖ Pre Insurance
- ❖ Insurance Claims Investigation
- ❖ Pre Insurance Investigation
- ❖ Payroll
- ❖ Day-to-day accounting
- ❖ Tax compliances
- ❖ Audit Co-ordination
- ❖ Legal Matters
- ❖ HR Matters
- ❖ Company Law Management
- ❖ Labour Law compliances
- ❖ IPR matters
- ❖ FDI/FEMA matters



Our Clients



Our Presence

1. Maharashtra
2. Uttar Pradesh
3. Karnataka
4. Tamil Nadu
5. Telangana
6. Rajasthan
7. Gujarat
8. Delhi
9. Haryana
10. Punjab
11. West Bengal
12. Andhra Pradesh
13. Madhya Pradesh
14. Odisha
15. Kerala
16. Bihar
17. Jharkhand
18. Uttarakhand
19. Assam
20. Himachal Pradesh



NHQ

Bangaluru

Address :- No. 32,33,34 SKR Complex, 2nd Floor,
Vinayaka Nagar,
Bhattarhalli Village, Bangalore-560049

* We are happy to Expand our Business any in other state within quick time based on business requirement.



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Thank you!

We believe to provide better services.

Contact us :

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